

# **DEFENSE PROPERTY ACCOUNTABILITY SYSTEM (DPAS)**

## **A High Level Program Overview for CCB Members**

**March 18, 2004**

## **Program update topics**

- **CCB and Program Office changes**
- **SAT**
- **Technical POC updates**
- **Environment and impact on DPAS**
- **Workload comparison to last year**
- **Web-site and Training**
- **Other customer support initiatives**
- **Successes in FY03 and challenges in FY04**

# Staff, CCB and Customer Changes

## Program Office changes

- Director, P&E Office retired
- New Director, P&E Office
- Office name change probable

## DPAS Staff changes

- No changes in Columbus leadership
- NAVSISA “transformed” and split Functional personnel and Programmers into two teams. This makes the organization more responsive to change and aligned IAW commercial industry
- New DPAS leadership at NAVSISA

## New DPAS customers:

- DARPA and CIFA

## New name

- NIMA is now NGA (National Geospatial Intelligence Agency)

## Changes in CCB members

- AFIS
- Army
- DCMA
- DLA
- MDA
- NGA

# SAT Participants

**THA  
NKS  
!**

## 16.3 July 2003

### Director

Participant from Navy, FISC Norfolk

### Participants:

- 4 from Navy
- 4 from USMC
- 1 from Army
- 1 from Army-ARL
- 2 from DoDEA
- 1 from WHS
- 1 from DLA-DRMS
- 3 from DLA
- 1 from DSS
- 1 from DODIG
- 2 from NIMA
- 1 from DFAS-Denver
- 1 from DFAS-Kansas
- 1 from DFAS-Cleveland

## 16.5 (Scheduled March 2004)

### Director

Participant from Navy, FISC Norfolk

### Participants:

- 1 from Army-ARL
- 1 from Navy, FISC Norfolk
- 1 from Navy, NAVSECGRU
- 1 from DeCA
- 3 from DFAS, Indy
- 1 from NGA
- 1 from USMC
- 1 from HQMC
- 3 from DPAS

*NOTE: 16.4 was for CFO roll-up. The changes for 16.4 required little to no user involvement and did not impact user day-to-day business. There were no database changes and the release did not go through NMCI. Consequently, no SAT was conducted.*

# Technical POC Email validation

## Invalid Email addresses for DPAS technical POCs

	January	March
Army	95	19
DCMD	5	0
DECA	1	0
DISA	10	0
DODEA	10	0
DFAS	2	0
DIS	3	0
DLA	4	1
WHS	1	0
DTRA	2	1
USMC	15	3
Navy	384	83
OSD	2	1
<b>TOTAL</b>	<b>534</b>	<b>108</b>

**WOW!!!!**

**You are doing an  
excellent job  
updating  
your technical POC  
information!**

**Thanks!**

**Our Help Desk thanks  
you also!**

# Environment and Impact on DPAS

**Extreme pressure to get a clean opinion in FY07!**

## **BMMP**

- Focus is on CFO compliancy and a clean opinion in FY07
- “To be” systems will not be in place in time to meet the FY07 goal; interim system solutions must be identified

## **Systems oversight**

- All current and future systems are being assigned to functional areas for portfolio management
- Systems are being assessed for compliancy (criteria still being developed)
- Systems status is being recorded as: new start development, legacy refreshment, sustainment, migratory, “browning out”
- Transition/migration plans are being developed
- Systems development funding is being closely controlled

## **Impact of environment on DPAS**

- DPAS is assigned to the Logistics Domain
- Very few new conversions; program is focusing on customer support
- Customers more interested in accounting, GFP and software functionality in DPAS
- Increased interface requirements: DWAS, STARS (Navy); SABRS (USMC), DCD (Army), FAMIS (DISA)
- DPAS likely to play an important role as an “interim” solution and will have to make changes to support financial reporting compliancy for UID, MEV, etc.

## Workload comparison to last year

### FY03

#### Customer base:

Total Activities:

**4,785**

Total Users:

**9,790**

Percent who are active

**45%**

#### Databases:

**323**

#### Total assets:

**10.3M**

#### Value of assets:

Personal:

**20B**

Military:

**\$19.5B**

Real:

**\$13B**

#### Calls to Help Desk

**20,431**

### FY04

#### Customer base:

Total Activities:

**5,033**

Total Users:

**9,311**

Percent who are active

**49%**

#### Databases:

**332**

#### Total assets:

**10.6M**

#### Value of assets:

Personal:

**\$21B**

Military:

**\$20B**

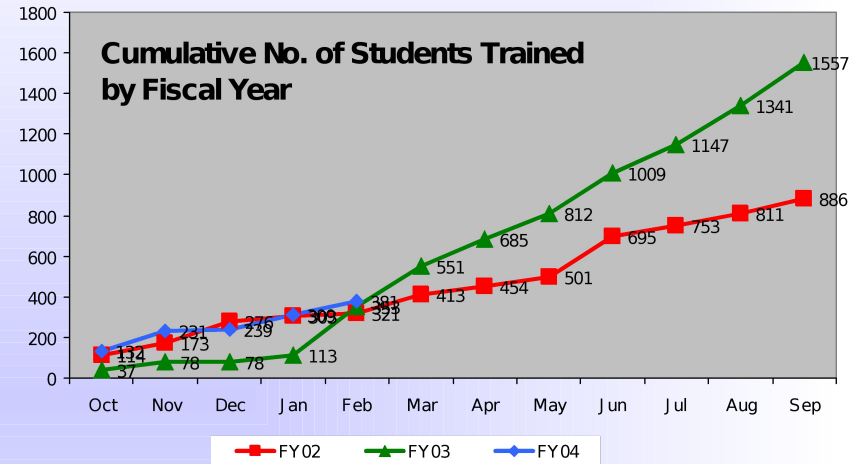
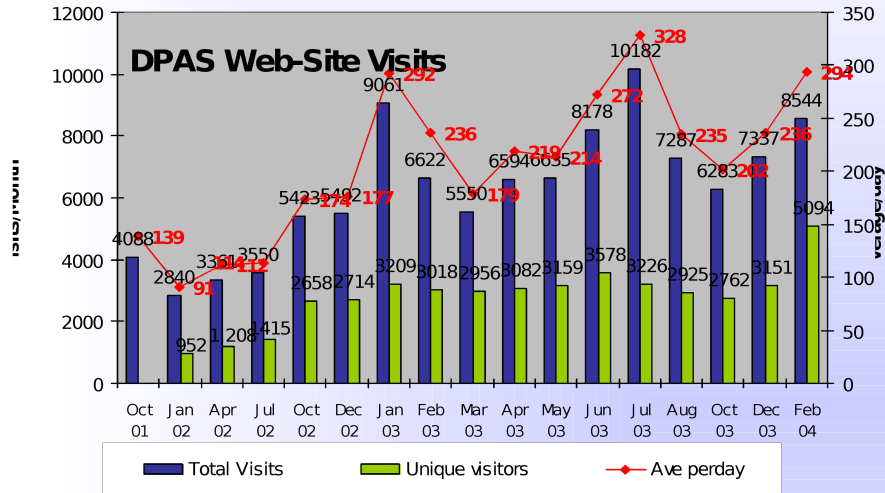
Real:

**\$7B**

#### Calls to Help Desk

**21,009\***

# Web-site usage and Training up



## Web-site

- Improved look and navigation
- Added new content
- Used broadcast messages with links to website
- Visits, page views and document downloads higher than usual

## Last year training volume was high

- Inventory training high last year due to new release and functionality
- Regional training high - 660 students

## This year

- Volume is at same level as of February
- Regional training - 145 students so far
  - 102 Basic courses
  - 7 inventory
  - 36 Eureka Many sites



## Customer support

- **Held GFP Working Group meeting** - September 2003
- **Established a Web Modernization Stakeholder Group** - September 2003
- **Updated DPAS security accreditation** - October 2003
- **Developed on-line security awareness training** - December 2003
- **Updated Navy eLearning** - February 2004
- **New web-site prototypes developed** - March 2004
- **Workshops for Working Groups** - March 2004
- **DISA transformation and remote DBA support** - May 2004

# Successes & Challenges in FY03

## Successes

- Automated excessing process (DAISY interface)
- Updated new Navy E-learning courseware
- CFO Summary and Detail Reports at Department/Agency Level
- Continuous improvements to the web site
- Incorporated newest state-of-art PDA scanner/barcode technology into application
- Workshops
- Broadcast messages

## Challenges

- *All DRMO sites not following procedures*
- *Expanding capabilities to be able to develop “purple” DPAS courses*
- *Lots of interfaces will be required to meet ME valuation and financial reporting requirements*
- *How to best integrate UID*
- *Meeting Military Equipment Valuation requirements*

## Areas for improvement in FY04

- **Communication**
  - With CCB
  - With users
- **Data quality**
  - More proactive approach to ensure improvement
  - More visibility
  - Better reports
- **Tailoring of training to your needs**
  - More policies, accounting requirements, and role based requirements incorporated into courses and training materials

***Our Goal: Quality and customer satisfaction***